

Fountain Clinic
111 N. Jefferson, Suite 1
Marshall, MI 49068
269-781-0952

Annual Report 2008

Dear Friends,

2008 has been quite a year! A historic election, an economic downturn the likes of which we haven't seen in decades, record unemployment and a little Clinic which keeps growing far beyond what any of us that were around in the beginning could ever have imagined. In 2008, we had 3,644 patient visits compared to 2,559 in 2007. Two hundred and eighty patients entered our doors for the first time; this brought our total patient population to 1,500. Fortunately we added several new volunteer physicians to care for these folks. Our "Docs" have been wonderful; they are the ones that keep the doors open. In 2008, Linda, our "nurse with the bun", retired after 30 years in nursing. She still works 1 day/week which is good for us and our patients. In February we hired Robin Johnston RN who has been a tremendous addition to our staff and in November Adrienne Solis Sherman agreed to work 1 day/week and fill in when needed. Both of these women have the same caring and dedication to their patients that has become a Fountain Clinic trademark.

We completed our renovation project in 2008. We now have a new dental operator. Our hygienist, Angie Thorndyke, along with volunteer dentist Dr. Palumbo, is seeing several patients every week. In 2008 we decided to hold wellness clinics. On the first Wednesday of every month we have a free blood pressure, blood sugar and cholesterol clinic thanks to new equipment purchased with a grant from the W.K. Kellogg Foundation. The public is welcome and we are seeing several patients every month. We also ran 3 flu shot clinics in 2008 which were very well attended. In all we have given out over 200 flu shots in this past year. We ran a Brown Bag Clinic last spring with the help of Oaklawn's Pharmacists which we will repeat again this spring.

Thanks to all of you our fundraising events in 2008 have been a lot of fun and at the same time very successful. Our annual appeal also was a tremendous success which is a miracle in these economic times but also a tribute to the overwhelming community support we are so fortunate to have. This support goes beyond the monetary donations. It's our volunteers who work at the Clinic or help with the fundraisers, the in-kind grant for labs and x-rays provided every year by Oaklawn Hospital, the folks who drop off soaps and other personal items for our patients and paper products for the Clinic and the students that hold bake sales so they can buy shampoo and laundry soap for our patients. It is this support that makes the Clinic what it is-a medical home for those who have nowhere else to go.

Finally, I would like to thank my wonderful staff and all of you for making my first year at the Clinic such a rewarding experience. May God bless you and your families.

Sincerely,
Mary Jo Byrne, Executive Director

What Services Do We Provide?

Physician & physician assistant clinics are provided.

Labs & x-rays ordered by the Clinic's volunteer physician for Fountain Clinic patients are mainly covered by a generous grant from **Oaklawn Hospital**.

Prescription assistance & dental assistance is provided to senior citizens age 60 & older who meet **Calhoun County Senior Millage** guidelines.

People needing help with prescriptions may be eligible for assistance through pharmaceutical companies' programs. We assist anyone, whether or not they are Fountain Clinic patients, in enrolling in these programs.

In partnership with the **Marshall Lions Club**, optical referrals are available to those who meet income guidelines & reside in the Marshall area or with a letter from their local Lions Club.

The Fountain Clinic is not a pharmacy. Prescriptions are only provided to Fountain Clinic patients or through the programs mentioned above.

The Fountain Clinic does not cover hospital charges, including emergency room visits. Physical therapy clinics are held every month.

A Registered Nurse is on site five days a week & nursing protocols are followed for those patients that meet the protocol criteria.

Fountain Clinic Facts

The employment rate for Fountain Clinic patients has dropped to 51%. That is a 6% decrease since 2007. The other 49% are retired, disabled or unemployed or are children.

The average monthly income for a Fountain Clinic patient in a family of three is \$1085.

In 2008, more than \$460,000 in prescriptions was given to patients at no cost to them by using donations made to the Clinic, **Sr. Millage Prescription Program**, PIN program, samples, and grants we received from **W.K. Kellogg Foundation**, **Blue Cross/Blue Shield** and the **Michigan Department of Community Health**.

Approximately \$24,000 in wages were saved last year using volunteers at the Fountain Clinic to help answer phones & make appointments, assist in mailings, greet patients, copy forms or just assist in anything that needed to be done.

The Fountain Clinic has staff that is trained to enroll children 19 & younger in the State of Michigan's MI Child/Healthy Kids insurance program and also the Plan First program for adult women.

Patient Encounters by Residence

City	# Of Patient	# Of Patient Visits	% Of Patients
Marshall	707	1,531	42%
Albion	285	679	19%
Homer	217	497	14%
Tekonsha	135	328	9%
Battle Creek	121	421	11%
Burlington	10	32	1%
Other	25	156	4%
Total	1,500	3,644	100%

Patient Diagnosis

Diagnosis	Frequency	Percentage
Diabetes	1,130	31%
Hypertension	947	26%
Non-Psychotic Mental Disorders	510	14%
Esophageal/Stomach Diseases	255	7%
Cardio-Pulmonary	219	6%
Other	583	16%
Total	3644	100%

“Other” includes acute respiratory infections, arthropathies, musculoskeletal & connective tissue, thyroid gland, genitourinary, infections & parasitic diseases, nervous system, ill-defined conditions, disorders of lipid metabolism, asthma, injury & poisoning and pneumonia & influenza.

VOLUNTEER PHYSICIANS

Our Clinic would not be able to operate without the generosity of our volunteer Physicians and Physician Assistants. They give our patients excellent care combined with a great deal of compassion. As a community we are so fortunate to have these dedicated and caring individuals. The following practitioners took time out of their busy schedule to see patients in 2008 at the Fountain Clinic:

Dr. Mark Booth	Dr. Frank Burris	Dr. Daniel Macias
Dr. James Maher	Dr. George Seifert	Dr. Summer Liston
Dr. Mark Richardson	Dr. David Komasara	Dr. Natalie Kelly
Dr. Lori Zettell	Dr. Matt Woods	Dr. Tom Neidlinger
Dr. David Lambrix	Dr. Tom Dobbins	Lisa Wooden, P.A.-C
Carrie Moran, Physical Therapist		

There are many specialists who allow the Fountain Clinic to refer patients to their office and will generously see them at no charge. Many thanks and much appreciation to the following people:

Dr. Freda Arlow	Dr. Scott Brown	Dr. Joseph Burkhardt
Dr. James Fletcher	Dr. Robert Thomas	Dr. Daniel Garcia
Dr. James Gray	Dr. Alcides Gil-Acosta	Dr. William Gray
Dr. Ryan Yoder	Dr. Darren Hathaway	Dr. Donn LaTour
Dr. Michael Sterrett	Dr. Thomas Casale	Dr. Caron Warnsby
Dr. Mark Walker	Dr. Jay Lonsway	Dr. Joseph Hibler
Dr. Bradley Runyon	Dr. David Heidenreich	Dr. Paul Domin
Dr. Vincent Shen	Dr. Charles Palumbo	Dr. Abidur Rahman
Dr. Jeffrey Jones	Dr. Andrew Gordon	Dr. Robert Heidenreich
Radiology Consultants, P.C.		

VOLUNTEERS

What would we do without our wonderful volunteers? They give so much of their time to make the Fountain Clinic possible. Here are lists of the selfless people who donated their time & energy in 2008:

Fountain Clinic Volunteers:

Candlelight:

Mary Lou Clement
Marge Smith
Jean King
Cindy Benson

Louvre Volunteers:

Kim Furton
Pat Santek
Julie Bolen
Janet Schoenmeyer
Neidlinger
Adrienne Solis-Sherman
Linda Brown
Vicki Akins
Jim Schoenmeyer
Sarah Willits
Jenny Oleksa
Judy Baum
Mary Ann Cox
Piper Ousley

Santa's Bag Volunteers

Pam & John McCann
Susan & Wayne Backlund
Russ Byrne
Dan Ousley
Mary & Dick Brown
Matt Lefebvre
Haybach
Marty Johnston
Sherri Seifert
Darlene Neidlinger
Wendee Woods
Helen Buzzell
Ann Media
Mary Lou Clement
Mary Ann Cox

February By

Cathy & Mike Galloway
Janet Williams

Night at the

Judy & Al Byam
Clare & Scott Loughrige
Mary & Dick Brown
Darlene & Dr. Tom

Ann Acker
John McCann
Liz Brotherton
Barbara Cooke
Patty Belew
Leslie Walsh
Kathy Tarr
Jennifer Rupp
Marc Neidlinger
Russ Byrne
Norman Light
Matt Seibert
Ian Loughrige
Josiah Loughrige
Piper Ousley
Vicki Akins
Paula & Adam

Terry Lambert
Linda Hoover
Pat Sheets
Judy Baum
Dan Ousley
Mary Johnston
Roy Kellogg
Casey Byrne

Jim Feldpausch
Piper Ousley

Pastrami Joe's Reuben Contest Volunteers

"Tear Down" Crew
Libby & Mike Caron
Beth & Mike McCarthy
Dr. Lori Zettell & Dr. Mark Walker
Matt Davis
Kyle Maurer
Heather Luciani
Kristin Sims
Kathy Tarr

Kate Belew
Suzy Grant
Amy Baranowski
Crossroads Church

Shannon Tobin
Dottie Brown